



April 17, 2020

To our Valued Customer,

From: Fort Mojave Tribal Utilities Authority

Fort Mojave Tribal Utilities Authority is taking steps in response to Covid-19 concerns for our Tribal community members and FMTUA Customers. At this time, Fort Mojave Tribal Utilities Authority is focused on maintaining water and sewer service to all our customer Tribal Membership and FMTUA Customers. We are taking into consideration the financial hardships on families and our Community during these times of need.

Fort Mojave Tribal Utilities is taking the necessary steps to help better serve our community:

- 1. All delinquencies will be suspended until May 15<sup>th</sup>, 2020***
- 2. Shut off notices will be suspended until May 15<sup>th</sup>, 2020***
- 3. All penalties and late fees will be waived until May 15<sup>th</sup>, 2020***
- 4. All past dues will be temporarily suspended until May 15<sup>th</sup>, 2020***
- 5. We will reevaluate after May 15<sup>th</sup>, 2020.***

We believe these actions will make a positive impact for our families and our community in this time of need. If you have any questions, please feel free to contact the FMTUA office at **928-768-2200**.

We are implementing our social distancing with customers. In case of an emergency with services, please call the emergency after hours on call phone, **928-323-4060**.

Payments can be made on-line at [www.fmtua.com](http://www.fmtua.com) or utilize our drop-box at the FMTUA office.

**FMTUA/FMTUA Board of Directors**